

1. Please describe the Evolution (演變) of management using some major management theories. What are current trends and issues? (14 %)
2. Explain major leadership theories? Which one do you believe most suitable to Taiwanese. Why? (12 %)
3. How can a person be trained to be a better decision maker? What and why? (12 %)
4. What did you do and what did you learn about management from your personal experience? (12 %)

5. 根據 Mintzberg 管理者必須扮演的管理角色有哪些？請列舉說明。(20 分)
6. 企業如何激發創新？(10 分)
7. 解釋名詞(每詞 4 分，共 20 分)
 1. TQM
 2. CIMS
 3. PERT
 4. MBO
 5. ISO 14000