

1. Please formulate a design process for the design project: "An Effective Elder Services System between now and 2020", and list explicitly the temporally-based contextual issues that need attention. (40%)
2. In addition to the human factors framework, a range of methods have been used to help gather data, analyze and understand human behavior, and to develop prototypes to test human-centered designs. Video Ethnography and Disposable Camera Studies are two among those, please describe what they are and how they work. (30%)
3. Please give a brief description (not translation into Chinese) for the following terms: (30%)
 - Collaborative design
 - Distributed design
 - Generic design
 - Interaction design
 - Kansei design
 - Parametric design
 - Participatory design
 - Sustainable design
 - Universal design
 - User-centred design